

# Herman Engstrom

Full-stack developer / Customer Success

Ystad, Sweden | Portfolio: [hengstrom.se](https://hengstrom.se) | GitHub: [github.com/MrGauws](https://github.com/MrGauws)

Web developer with experience in Symfony, React, CRM onboarding, shop/logistics systems and over 10 years of customer-facing problem-solving from banking.

## WORK EXPERIENCE

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### Fullstack Developer / Customer Success - Sellfinity - 2026

- Developed and maintained projects with Symfony.
- Worked with React in frontend.
- Worked on shop and logistics-related systems.
- Used Git and Docker for version control and containerization.
- Introduced new customers to the CRM and helped them reach their goals.

### Internship Frontend/Backend - Partihandel.se - 2024-2025

- Developed and maintained frontend components in React.
- Worked with Node.js and Express.js on backend flows.
- Implemented JWT authentication and CORS management for secure API communication.
- Built and tested features for login, dashboard and user flows.
- Used Git, Docker, Concurrently and Cross-env.

### Bank Clerk - Sparbanken Skane / Fars och Frosta Sparbank - 2013-2024

- Managed 50-100 customer cases per day with focus on service, problem-solving and customer satisfaction.
- Built strong customer relationships through active listening and tailored communication.
- Handled customer onboarding during the transition from Fars & Frosta to Sparbanken Skane.
- Translated financial terminology into clear and understandable information for customers.

## EDUCATION

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### Web Development - Grit Academy Vocational College - 2023-2025

Focus on programming, web design and system development.

### System Development - Malmo University - 1 year

Introduction to object-oriented programming with C#.

## TECHNICAL SKILLS

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## **Programming**

JavaScript, TypeScript, Node.js, PHP, Liquid, Python, C#, CSS

## **Frameworks**

React, Next.js, Symfony, Express, Tailwind CSS, SCSS

## **Databases**

SQL, MongoDB

## **Tools**

Git, Docker, Linux, AWS, Cross-env, Yarn, PowerShell

## **CMS & E-commerce**

WordPress, Shopify, Webflow

## **Languages**

Swedish native, English fluent, basic German, Dutch, Danish and Norwegian.

## **STRENGTHS**

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- Translates customer needs into technical solutions.
- Strong customer focus and problem-solving skills.
- Communicates well with technical and non-technical teams.
- Collaborates effectively in cross-functional environments.